

Local Flood Representatives - Contact sheet (11/05/15)

The best way to get in touch with the Drainage and Flooding team is by email:

drainage&flooding@bathnes.gov.uk

If you need to talk to a member of the team as a matter of urgency our contact details are:

Jim Collings Flood Authority Manager jim_collings@bathnes.gov.uk 01225 39 4366	Daniel Parr Drainage Engineer daniel_parr@bathnes.gov.uk 01225 39 5902	Jim McEwen Senior Technical Officer jim_mcewen@bathnes.gov.uk 01225 39 4409
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Please get in touch with the Drainage & Flooding team if you become aware of any of the below scenarios:

- Where flooding has led to internal property flooding. (see note below about imminent flooding)
- Where there is a maintenance issue with a watercourse **that may result in flooding of properties**. For instance overgrown vegetation impeding flows, or other restrictions or blockages such as fallen trees or trash that could result in property flooding.
- Maintenance issues with watercourse structures **that may result in flooding of properties** (e.g. blocked culverts or trash screens).
- Land drainage issues. For instance where rainwater runoff from land may be flooding roads or property.
- If you have any questions about works affecting watercourses (e.g. footbridges, outfalls, culverts or bank modifications). Note: Some works may require Land Drainage Consent from the Lead Local Flood Authority or Flood Defence Consent from the Environment Agency.
- A request to get a community flood plan reviewed.

Issues such as these should be reported by the Local Flood Representative as and when they occur. The more information provided the better, with photos being particularly useful. The Drainage and Flooding team will then consider the issues and they may be discussed at an Operational Flood Working Group meeting or passed to the relevant Flood Risk Management Authority.

Other contacts

Issue	Who to contact and how
Imminent or current property flooding	Environment Agency or the Emergency Services If a person's home is flooding they should call the Environment Agency's Floodline 0345 988 1188 for flooding advice. If they feel at risk or in danger then they should call 999. More advice about how to prepare for flooding and what to do during a flood: https://www.gov.uk/prepare-for-a-flood
Highway drainage and flooding issues (blocked gulleys, pot holes, and water ponding on highways etc)	Council Connect service: Online forms: www.bathnes.gov.uk/reportit Email: councilconnect@bathnes.gov.uk Twitter: @ccbathnes or Telephone: 01225 39 40 41 Text (SMS): 07797 806 545
Burst water main or sewer	Bristol Water (0800 801 011) for mains supply in B&NES (except for Bath area) Wessex Water (0345 600 4 600) for sewers anywhere in B&NES and mains supply in Bath area.
Bank erosion	This is a 'riparian' matter and should be taken up with the relevant land owners .
Private drainage matters	The appropriate land owners . (The Drainage and Flooding team can advise on what constitutes a private drainage matter)